

Hidden Treasures Botanical Tours, L.L.C. Terms & Conditions

Acceptance of Terms and Conditions

It is understood by Hidden Treasures Botanical Tours, LLC (the Company) that the terms and conditions of travel are accepted by the participant if/when the required deposit is paid.

Price Amendments

Prices were correct at the time and date of printing, however the Company reserves the right to amend the price subject to changes in price imposed by other tour operators and carriers included in the itinerary or major fluctuation in the exchange rates. It may be possible, that due to unforeseen events, conditions or changes in airline schedules, the land portion of the trip may be extended or shortened. Any savings realized by such occurrences will be refunded to the participant. All additional charges incurred as a result of any changes or delays whatsoever, including land or air transportation, hotel charges or any other additional expenses shall be the responsibility of the participant. Travel insurance can be purchased and normally covers these unforeseen expenses.

Travel Insurance

We highly encourage our tour participants to purchase travel and/or medical gap insurance in case of unforeseen circumstances. Travel insurance typically provides coverage for unexpected cancellation, lost baggage, expenses incurred due to travel delays, etc. Medical gap insurance typically provides coverage for health and medical problems, including emergency evacuation.

Airfare

Airfares/tickets are **not** included in this tour unless stated in specific trip brochure. Travel from the U.S. to the location of the tour commencement may be booked through the Company agent or on your own. If a participant desires the Company agent book airfare, the participant must make formal request of a Company agent at least 90 days in advance of the tour commencement. Once airfare is booked it is non-refundable and the participant will be charged. **All tour participants must have a passport valid for a minimum of 6 months from the date of return from the tour to the U.S.** Participants who are not U.S. citizens are responsible to determine and obtain additional documentation as necessary.

Payments, Cancellations and Refunds

A deposit of \$1,000.00 per participant is required on booking to confirm your seat. All balance payments must be received by the Company 90 days prior to the tour commencement, unless otherwise stated. Payments may be made by Cash, Check or Credit Card.

The Company reserves the right to cancel the tour due to the result of circumstances outside the Company's control. The Company reserves the right to amend or reschedule the tour due to insufficient numbers. In this instance a substitute date will be offered or a full refund will be made available.

The tour price **excludes** airfare from the U.S. to the location of the tour commencement, travel insurance, alcoholic beverages, telephone calls, optional excursions, end of tour gratuity for local guide and bus driver, airport departure fee and items of a personal nature. The Company strongly advises all participants to purchase full coverage travel insurance. Company agents are available to suggest travel insurance providers.

Refund Schedule

- **All cancellations must be made in writing.**
- More than 90 days prior to tour commencement: A full refund will be given, minus \$250.00 processing fee and any other applicable cancellation fees.
- 60-90 days prior to tour commencement: A 50% refund will be given, minus deposit and the cost of any airfare, travel insurance or other travel related arrangements purchased for the participant by the Company. Airfare and hotel deposits are booked 90 days in advance and are non-refundable.
- Less than 60 days prior to tour commencement: No refund will be given.*
- No refunds will be given on any unused portion of the itinerary.

*If the company is able to resell the tour seat, it will refund up to 100%, minus the deposit.

Air Component, When Applicable

- Airfares/tickets, where applicable, are non-refundable and non-transferable.
- Fares and schedules are correct at the time of writing but are subject to change.
- Tickets requiring re-issue due to a misspelling of names will incur a re-issue fee of \$150.00 per participant per change.
- A handling charge of \$150.00 per client will be levied for a lost airline ticket.

Responsibility

Hidden Treasures Botanical Tours, LLC, its officers and employees, tour hosts, or any other persons or vendors connected with the tour shall not under any circumstances be liable to the participant under or by reason of this agreement directly or indirectly for any accidents, injury, delay, damage, or inconvenience caused to the participant by negligence of others, by malfunctions of transportation systems or equipment, by acts of war, terrorism or rebellion, strikes, theft, itinerary changes, encounters with wildlife, extreme weather conditions or cancellations, and the participant hereby releases the above mentioned corporation and persons from any and all such liability. The participant's contract in use by the airlines concerned, when issued, shall constitute the sole contract between the airlines and the purchaser of this tour and/or participant. Any and/or all transportation companies herein mentioned shall not have nor incur any responsibility to any traveler aside from their liability as common carriers.